



## GOOD BUSINESS PRACTICE STATEMENT ENCAPSULATED CRAWLSPACES

April 9, 2007

- 1.) *Pest control operators should not attempt to treat for termites, issue termite warranties, continue existing termite warranties, or issue wood infestation reports on structures with crawl spaces which have been encapsulated.*
- 2.) *If treatment for termites is attempted, the PCO should advise the owner of the structure to remove all materials or products associated with the encapsulation process that may impede or obstruct the inspection phase of the treatment. The PCO should also advise the owner of the structure to make all areas of the crawl space required for a full minimum standards treatment accessible for such treatment.*
- 3.) *If treatment for termites is adequately completed, the PCO should advise the owner that in order for any renewable warranty to remain active, the encapsulation products or materials within the crawl space must be removed in the same manner for all subsequent periodic inspections.*
- 4.) *Should a PCO have a structure under an existing termite warranty that has been encapsulated since the last periodic termite inspection, the PCO should bring the standard "additions alterations clause" to the owner's attention. This standard clause states, that if any modification is made to the structure, the warranty is then null and void.*
- 5.) *When requested to issue a W.I.I.R. (Clearance Letter), the PCO should advise the owner of the structure to remove all products or materials used for the purpose of encapsulating the crawl space before performing the inspection.*
- 6.) *We recommend that our members review their customer base with the purpose of issuing an "Encapsulated Crawl Space Alert". The purpose of this "Alert" would be to inform and educate.*